

Minimum Order Requirement

For all opening orders, 18 pieces are required.

Delivery

Merchandise is customarily shipped and insured via UPS at customer's expense. Expedited service is available at additional cost.

Accounts must qualify for and remain in good credit standing before product is shipped.

Warranty

"Framescape" Frames are warranted for two years, against manufacturer's defects. Framescape will replace or repair, at Framescape's option, any Framescape eyewear found to be defective. Damage caused from improper or unreasonable use, including accidental breakage, is not a manufacturer's defect.

Returns and Exchanges

Framescape frames, in their original packaging and in condition suitable for resale, may be returned for merchandise credit or exchange upon Framescape's inspection and authorization. Damaged product will not be accepted for credit or exchange. All returns must be accompanied by the appropriate eyewear case, and proof of purchase from Framescape. All returns, exchanges and warranty repairs are subject to new shipping charges.

Graphic Standards

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